



All hotel services directly on your customer's mobile device

In a world where information use evolves with technologies (Mobile, WiFi, 3G-4G), Eportal brings to hotels a new dimension in customer relations.

- It allows the hotelier to dynamically promote its establishment and services directly on the guest's smartphone, tablet or computer.
- It gives the customer virtual access to all hotel information before, during and after their stay.

Connected with the expectations of your customers

➤ Welcome

Once your clients connect after consulting their confirmation emails, or thanks to the WiFi connection in the hotel, they access the home page with a welcome message and a link to all Eportal modules.

➤ Presentation of the hotel

Present your hotel, its services and all relevant information for your customer's stay.

You can create as many pages as necessary and freely update your content.

➤ Concierge

Offer your customer a Mobile Concierge service on places to visit or local events.

If you wish, they will also be able to book in a few clicks a restaurant table outside the hotel.

This service efficiently complements your staff expertise.

➤ Order - Reservation

Propose the Room Service menu, offer the possibility to book a table in your restaurant or make an appointment at the spa or for a sporting activity.

➤ Messaging

Communicate with your customers thanks to the integrated messaging system and the push notifications. Answer simply to requests by email, from the easy to use Back Office. Benefit also from the pre recorded messages function to answer faster.

➤ Social Networks

Make the trip of your customers unforgettable by allowing them to interact together (if they wish) directly from the application thanks to an integration with social networks. You will then have the opportunity to boost your presence on social networks by rewarding the sharing of your pictures and Facebook check-in of your establishment.



A Quick setup without heavy investment

As a Hosted service, Eportal does not require investment or Hardware but a simple WiFi access in the hotel.

The Eportal service is offered via an annual subscription formula covering hosted services and the Hotline.

The services for Eportal startup are offered by EONA:

- Distance training for editing, updating and recovering data.
- Setting up and startup of the service.

If you wish our Web Studio can help with its graphic competencies and the creation of your startup portal.

Eportal is available on all Web PC/Mac and Mobile browsers and compatible Web App on all Android (smartphones & tablets), iOS (iPhone & iPad), Kindle.

A version adapted to your hotel

Eportal is available in several versions: Access, Advance and Premium to match the profile and objectives of each hotel.

Services	Access	Advance	Premium
Homepage	•	•	•
Room Directory (info hotel and surrounding area)	•	•	•
Messaging (500 SMS per month included)	•	•	•
Single point of contact in the hotel (reception desk)	•	•	•
Weather	•	•	•
External restaurants booking	•	•	•
Order (room service, shops, business ...)		•	•
Satisfaction survey		•	•
Additional point of contact in the hotel		•	•
Hotel booking			•
Next stay booking			•
Social networks (Facebook and LinkedIn)			•

